EMPOWERING PROGRESS, DELIVERING SUCCESS.

Welcome to UDK, a technology partner of choice for organisations looking to transform, grow, and lead in today's challenging business environment.

Based in Dubai, UDK combines a passion for client satisfaction with technology, business, and industry expertise to offer you the very best in IT system integration and associated solutions.

Our services portfolio ranges from the traditional to the transformational, across service lines of Infrastructure, IT Security, Communication, Wireless and Business Solutions. We cover every aspects of IT integration, advisory, design, implementation and ongoing management solutions and offer you a complete array of peripheral services.

VALUES

Our values reflect what we believe in, and define who we are. They inspire action and set us apart from all other integrating solutions providers in Dubai.

Customer Satisfaction

UDK is committed to quality solutions, products, and services, delivered with the single-minded goal of satisfying your needs and making your vital business functions work faster, cheaper and better.
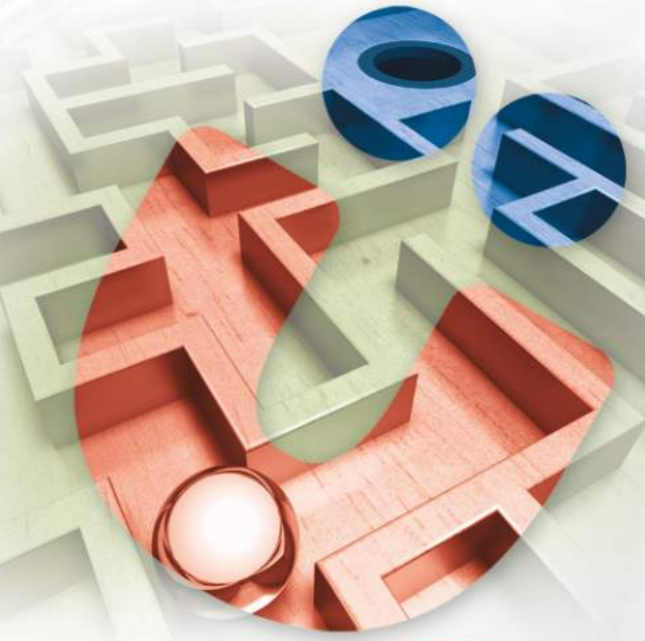
Unrelenting Dedication

UDK is driven to meet your needs with resolve and grit. We welcome challenges and do not relax until the problem is solved, the right way.

Collaborative Spirit

UDK believes in developing true partnerships. We foster a collegial environment where your perspectives are respected and candid dialogue is expected.

Expert Assessment

UDK brings robust skills and innovative perspectives to meet your needs and challenges. We use established knowledge to make recommendations and provide you with expert guidance.

SERVICES

INFRASTRUCTURE

UDK Infrastructure Services drive for cost reduction, flexibility, performance improvement and growth. We offer a complete portfolio of end-to-end Infrastructure Services for all types and network sizes. Our infrastructure offering includes:

- **Cloud Computing:** Fast, agile, and scalable hybrid or pure cloud communications solutions.
- **Networking & Data Centres:** Robust, and reliable data centre and networking capabilities from planning, to implementation, and maintenance.
- **Wireless Solutions:** Efficient, and secure wireless systems for high-density and multi-frequency wireless networking needs.
- **Passive Infrastructure Design:** Quick, consistent, and cost efficient solutions for networks that deliver maximum uptime with high throughput.

COMMUNICATION

UDK is one of the largest independent providers of IT communications solutions in Dubai. We deliver a comprehensive suite of communications solutions and support services to clients of every size and industry. Our offering includes:

- **Data Networking:** Quick, and customisable data networking solutions, designed to take business operations and performance to the next level.
- **Telecommunication Services:** Fast, and reliable services that combine UDK's telecom expertise with solutions from today's leading communications equipment manufacturers and service providers.
- **Avaya Unified Communication System:** Secure, resilient, and scalable solutions that improve responsiveness and productivity while reducing IT costs using Avaya unifying communication systems.

BUSINESS SOLUTIONS

From aspiring entrepreneurs to established multinationals, our fast-growing base comprises of hundreds of business services clients. We offer a comprehensive suite of vendor independent business solutions in Dubai, including:

- **FAX over IP Solutions:** A flexible, cost-effective, and future proof solution designed to help businesses improve productivity and responsiveness while reducing FAX costs.
- **Point of Sale Solutions:** Solutions that optimise efficiencies at the point of sale, help enhance customer experience and make life easier for the business.
- **Accounting Solutions:** Scalable accounting solutions perfect for small businesses interesting in increasing the efficiency of their bookkeeping operations.
- **Microsoft CRM Solutions Provider:** Customer Relationship Management solutions that enhance customer interaction, and help businesses build profitable relationships.
- **Microsoft Exchange Solution Provider:** Solutions that enable businesses to reduce messaging, communication and collaboration costs, and improve overall effectiveness.
- **Microsoft SharePoint Enterprise Solution Provider:** Solutions that leverage MS SharePoint to enable business owners to integrate modern and legacy applications improve productive and reduce collaboration costs.

WIRELESS SOLUTIONS

UDK offers a range of mission-critical, in-door and out-door wireless networking solution to businesses across Dubai, our wireless solutions contain:

- **Wireless Tools and Services:** Solutions to facilitate broadband wireless network design, including analyse of accurate signal models, layout and throughput.
- **Wireless Security Solutions:** Full spectrum security services to prevent unauthorised access of WLAN environment, data, clients, and infrastructure.
- **Wireless Link Aggregator and Optimisation:** Specialised end-to-end solutions for Wireless Link Aggregation and Optimization.
- **Outdoor Wireless Solutions:** Dynamic solutions that allow businesses to implement large-scale, high performance wireless services that offer pervasive coverage and robust user experiences.
- **Indoor Wireless Solutions:** High-capacity in-building solutions that can turn any part of the office into a workstation.

IT SECURITY

UDK offers the latest in security technologies for today's business leaders. Our wide-ranging suite of IT security solutions includes:

- **Advanced Security for Business:** Expertise and technology that anticipate, identify, and prevent cyber attacks.
- **Endpoint Control and Security Solutions:** Reliable multiple layers threat protection and data security solutions that safeguard end-users across all devices and applications.
- **Network Audit and Monitoring Tools:** Bespoke advisor solutions that help businesses identify network security threats and keep track of their system.
- **Email and Web Security:** Specialised solutions that protect businesses against targeted attacks, spear phishing, advanced malware, and spam, as well as scan inbound and outbound web traffic.
- **Network Security and Design:** Solutions that enable businesses to set network security baselines and define perimeters.

PARTNERING FOR PROGRESS

To make our solutions come alive, we have joined hands with some of the world's leading organisations specialising in software applications, infrastructure and consulting. It is the best way we know to strengthen our own unique portfolio, and leverage complementary capabilities to offer superior value to our clients.

We work with: